



“PrimaCare” compulsory health insurance

Your family doctor as your first point of contact

PrimaCare is a compulsory health insurance model based on the principle of the family doctor.

Principles of insurance

- › When signing up to PrimaCare insurance, you are free to designate your family doctor.
- › In the event of a health problem, you must call upon this family doctor.
- › If it is necessary to visit a specialist, the family doctor will refer you to the appropriate doctor.

Your advantages

- › You benefit from the advantages of having a trusted family doctor who can give you an overview of your health and medical history.
- › You go to the appropriate specialist on the recommendation of your family doctor and save time and money.
- › In addition to all these advantages, you also benefit from an attractive premium discount compared to standard basic health insurance.

Your commitment

In the event of a health problem, you visit the family doctor who has been selected as your general practitioner (GP).



FAMILY DOCTOR (GP)



TREATMENT



GP REFERRAL VOUCHER

If it is necessary to see another healthcare provider, a referral voucher must be sent to Groupe Mutuel.

or



OTHER DOCTOR



REFERRAL VOUCHER OF THE OTHER DOCTOR



OTHER HEALTHCARE PROVIDER

You are not required to visit your family doctor

- › in case of emergency (report the case to your family doctor within 15 days of the emergency so that your medical records can be updated);
- › for gynaecological check-ups and treatments and those related to pregnancy and childbirth;
- › for eye, dental and paediatric check-ups and treatments;
- › for the follow-up of a chronic illness (send us a one-off certificate signed by a doctor).

Consultation with another healthcare provider

If a consultation with another doctor is necessary, ask your family doctor for a referral voucher (written authorisation) which you can then send to your health insurance company. This second doctor will then issue a referral voucher, signed by the doctor, if the latter has to refer the treatment to another healthcare provider.

The current terms and conditions of insurance apply.



Read more about PrimaCare

Scan and access online content

Hotline 0848 803 111 Web www.groupemutuel.ch

Groupe Mutuel

Health® Life® Patrimony® Corporate®

AMB Assurances SA

Route de Verbier 13 – CH-1934 Le Châble – Tel. 058 758 60 70 – www.amb-assurance.ch

Avenir Assurance Maladie SA – Easy Sana Assurance Maladie SA – Mutuel Assurance Maladie SA – Philos Assurance Maladie SA – SUPRA-1846 SA – AMB Assurances SA
Groupe Mutuel Assurances GMA SA – Groupe Mutuel Vie GMV SA
Foundations managed by Groupe Mutuel: Groupe Mutuel Prévoyance-GMP – Mutuelle Neuchâteloise Assurance Maladie

