



«BasicPlus» compulsory healthcare insurance

Comprehensive care for the benefit of your health

BasicPlus is a special form of compulsory health coverage that aims to establish a partnership between doctor and patient, based on communication and trust.

BasicPlus brings together experienced generalist practitioners who work together for the patient's well-being. By choosing a primary care doctor in the BasicPlus network, you will benefit from personalised follow-up and quality medical care.

Rules

- › You choose your primary care doctor among the doctors on the BasicPlus list of your canton of residence.
- › Your primary care doctor is your first point of contact before seeing any other doctor.
- › If necessary, your primary care doctor will refer you to a specialist, therapist or hospital.
- › Emergencies shall be notified primarily to your primary care doctor (except in special cases).

The terms and conditions of insurance apply.

Your advantages

› Quick, precise and customised care:

Your primary care doctor takes the time to advise you, decides with you on how to continue the treatment and knows who the skilled specialists are in your area. He advises and guides you if you are admitted to hospital.

› You will benefit from the know-how and experience of all the doctors in the network:

Medical practices work according to recognised quality standards, doctors undertake continuing education regularly and actively participate in working groups (quality circles, best practices) and complex medical cases are examined and discussed jointly.

› As soon as you sign up, you will obtain an attractive discount on your basic insurance premium.

› The benefits covered are identical to those covered under the compulsory health insurance.

› You get to see a doctor who is recognised by your Insurer.

Exceptions

You are not required to consult your primary care doctor:

- › for ophthalmological treatments;
- › for gynaecological check-ups and treatments;
- › for treatments during pregnancy and childbirth;
- › for emergency cases where the intervention by a doctor or emergency services is essential. However, you shall notify your primary care doctor as soon as possible and send him the certificate or medical report. It is essential that your primary care doctor carries out the next steps of the treatment.

Appointment with a specialist or hospitalisation

For an appointment with a specialist or in case of hospitalisation, outpatient treatments and marine and relaxation cures, you will need the prior consent of your primary care doctor.

Should you fail to comply with the BasicPlus rules, you will be transferred to the ordinary basic healthcare insurance.

Change of primary care doctor

You may appoint a new primary care doctor with our prior consent. For this, a list of the doctors in the BasicPlus network of your canton of residence is available on our website.



Find out more about BasicPlus

Scan this QR code for direct access to online content

Hotline 0848 803 111 Fax 0848 803 112 Web www.groupe-mutuel.ch

Groupe Mutuel

Health® Life® Patrimony® Corporate®

Groupe Mutuel

Rue des Cèdres 5 – P.O. Box – CH-1919 Martigny

