



Compulsory health insurance

SanaTel

What you need to know

- By taking out SanaTel alternative insurance, you have chosen a modern and advantageous coverage, based on **medical advice by phone, 24/7.**

Principles of the insurance

- **In the event of a health problem, you must call Medi24 on the freephone number:**



0800 726 283



- A health adviser will provide you with guidance on the appropriate treatment options for the health problem described.
- Treatment options include:
 - self-medication;
 - a consultation with a general practitioner or a specialist within a given period of time;
 - an appointment at the emergency room.



or



or



Self-medication

Doctor

Emergencies

At the end of the telephone call, you are free to decide what steps you wish to take within the treatment period set by Medi24.

- **You are not required to contact Medi24 first in the following cases:**

- emergencies (the case must be reported to Medi24 within 30 days of the emergency);
- preventive gynaecological check-ups;
- eye treatments.
- In case of chronic illness: according to your individual circumstances, Medi24 will define to what extent you may deviate from the rules of SanaTel insurance.

The current terms and conditions of insurance apply.

groupe**mutuel**

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