

I am going to live abroad

Our advice

When you leave Switzerland and relocate abroad, several criteria must be taken into account to decide whether you are able to remain insured in Switzerland or not.

› How to notify your departure

Notifying your departure abroad must be made in writing and include:

- Your contact details and those of your family members leaving Switzerland: first name, surname, customer No. or AVS/AHV No.
- a certificate from your place of residence in Switzerland confirming the date of departure and your new destination

› Departure to a non-EU/EFTA member country

Under Swiss law, basic health insurance coverage is terminated at the date of departure abroad specified on the certificate issued by the residents' registration office.

› Departure to an EU/EFTA member country

When leaving for **an EU/EFTA country**, information must be provided to determine whether your departure will lead to the termination of the insurance obligation in Switzerland.

Please provide us with the information below using the form available to you, indicating the details of your family members (first name, surname, customer number or AVS/AHV number):

- if you are a cross-border worker,
- if you receive Swiss unemployment benefits,
- if you receive a Swiss pension or daily allowance benefits,
- if you are posted abroad by an employer whose place of residence or headquarters are in Switzerland,
- if you are the dependent family member of a person receiving an income in Switzerland,
- if your income comes / will come from abroad,
- if you are receiving any other income as an employee,
- if you wish to maintain or terminate your contract and take out insurance in your new country of residence.

So that we may complete your records, please provide us with **your new contact details**: postal address, bank details, telephone number(s) and email address(es).

An online Customer Area to make your life easier



Send your medical bills, view your documents, and update your personal details and contracts, anywhere and at any time. On a computer, tablet or mobile phone, thanks to your online Customer Area, it is now easy to manage your health insurance.
www.groupemutuel.ch/customer-area

FAST

Scan your medical invoices and send them to us right away.

CONVENIENT

Your insurance card and those of your family members are always at hand, in digital format, for the basic health insurance.

FLEXIBLE

Choose between receiving digital invoices only or paper invoices by post.

EASY

Monitor your requests and check the status of your deductible.

SAFE

Any data sent to us is protected by a high level of security.

groupe**mutuel**

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Insurance companies of Groupe Mutuel Holding SA: Avenir Assurance Maladie SA / Easy Sana Assurance Maladie SA / Mutuel Assurance Maladie SA
Philos Assurance Maladie SA / SUPRA-1846 SA / AMB Assurances SA / Groupe Mutuel Assurances GMA SA / Groupe Mutuel Vie GMV SA
Foundations administered by Groupe Mutuel Services SA: Groupe Mutuel Prévoyance-GMP / Mutuelle Neuchâteloise Assurance Maladie
Opsion Vested Benefits Foundation / Fondation Collective Open Pension

