

Our advice

I am going to live abroad

When you leave Switzerland and relocate abroad, several criteria will be taken into account to decide whether you are able to remain insured in Switzerland or not.

› General steps

Notifying your departure abroad must be made in writing and include:

- the contact details of the person leaving Switzerland: first name, surname, partner number or AVS/AHV number
- a certificate from your place of residence in Switzerland confirming the date of departure and your new destination

› Further information when departing to a country in the EU/EFTA

Under Swiss law, basic health insurance coverage is terminated in accordance with the date of departure abroad and according to the certificate of the residents' registration office, when departing to a country outside the EU/EFTA.

However, in the event of departure **to an EU/EFTA country**, information must be provided to determine whether your departure will result in the termination of the insurance obligation in Switzerland.

Please provide us with the information below using a form that we will make available to you, indicating the details of your family members (first name, surname, partner number or AVS/AHV number):

- if you are a cross-border worker,
- if you receive Swiss unemployment benefits,
- if you receive a Swiss pension or daily allowance benefits,
- if you were posted abroad by an employer whose place of residence or headquarters are in Switzerland,
- if you are the dependent family member of a person receiving an income in Switzerland,
- if your income comes / will come from abroad,
- if you are receiving any other income as an employee,
- if you wish to maintain or terminate your contract and take out insurance in your new country of residence.






So that we may complete your file and to ensure that your data is recorded, please provide us with **your new contact details**: postal address, financial details, telephone number(s) and email address(es).

Please do not hesitate to contact us if you have any questions. Best regards.

Groupe Mutuel

Your online customer area to make your life easier

Send your medical bills, view your documents, and update your personal details and contracts, anywhere and at any time. On a computer, tablet or mobile phone, thanks to your online customer portal, it is now easy to manage your health insurance.

-  **FAST**
can your medical invoices and send them to us right away.
-  **CONVENIENT**
Your insurance card and those of your family members are always at hand, in digital format (basic health insurance only).
-  **FLEXIBLE**
Choose between receiving digital invoices only or paper invoices by post.
-  **EASY**
Monitor your requests and check the status of your deductible.
-  **SAFE**
Any data sent to us is protected by a high level of security.

More about your online customer area

0848 803 111 / clients@groupemutuel.ch / groupemutuel.ch

groupe**mutuel**

Groupe Mutuel Holding SA Rue des Cèdres 5 CH-1919 Martigny 0848 803 111 / groupemutuel.ch

Companies under Groupe Mutuel Holding SA: Avenir Assurance Maladie SA / Easy Sana Assurance Maladie SA / Mutuel Assurance Maladie SA
Philos Assurance Maladie SA / SUPRA-1846 SA / AMB Assurances SA / Groupe Mutuel Assurances GMA SA / Groupe Mutuel Vie GMV SA
Foundations managed by Groupe Mutuel: Groupe Mutuel Prévoyance-GMP / Mutuelle Neuchâteloise Assurance Maladie
Opsion Vested Benefits Foundation / Fondation Collective Open Pension

