

Notifying the death of a relative

Steps to take with regard to insurance

In these difficult circumstances, we would like to extend our condolences to you. To facilitate the follow-up of the deceased person's records, here are the steps to be taken.

› General

The death notification must be sent in writing, indicating the following:

- Information relating to the deceased person: first name, name, partner number or AVS/AHV number
- Date of death: please send us a copy of the death certificate, by post or by email

You may also notify the death **on our website**: www.groupemutuel.ch > Private customers > Your personal situation > I need to notify the death of a relative

› Additional information in case of a change of personal data

A **certificate of inheritance** is required if you need to change the following personal data:

- If you wish to provide us with an address for your inheritance: first name, name, postal address, telephone number, email address
- If you wish to provide us with new bank or postal account details

These changes must be **approved by all beneficiaries**. Therefore, the request must be signed by all parties.

› Additional information in the event of the policyholder's death

If the deceased person is the **policyholder** (responsible for the management of several insurance contracts), please send us **the details of the new policyholder**: first name, name, postal address, phone number, email address, bank or postal account details.

Please do not hesitate to contact us if you have any questions. Best regards.

Groupe Mutuel

Learn more

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