



Standard model


Name of model	Type of model	Prior obligation in the event of a health problem	Procedure for visiting another doctor	Availability
 Standard	Traditional Free choice of doctor	None	None	In all cantons

In the event of a health problem, you are free to choose the doctor you wish to see.


Alternative models

Name of model	Type of model	Prior obligation in the event of a health problem	Procedure for visiting another doctor	Availability
 PrimaPharma	Pharmacy model Partner pharmacies: Amavita, Sun Store and Coop Vitality. No need to choose a GP*	Go to the pharmacy	Provide a referral voucher signed by a doctor	In all cantons


In the event of a health problem, you must first go to a partner pharmacy and follow the recommendations provided.

 CallDoc	Telemedicine and remote consultations Medical call centre No need to choose a GP*	Contact the medical call center	Contact the medical call center	In all cantons
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In the event of a health problem, you must first contact the medical call centre and follow the recommendations provided.

 SanaTel	Telemedicine Medical call centre No need to choose a GP*	Contact the medical call center	None	In all cantons
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In the event of a health problem, you must first contact the medical call centre.

 PrimaTel	Telemedicine and family doctor Medical call centre Choose a GP*	Contact the medical call center	Provide a referral voucher signed by a doctor	In all cantons
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In the event of a health problem, you must first contact the medical call centre and follow the recommendations provided.

 PrimaCare	Family doctor Choose a GP*	See the GP*	Provide a referral voucher signed by a doctor	In all cantons
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In the event of a health problem, you must first see your GP*.

 OptiMed	Health network Choose a GP* in the list of the network (no lists for children)	See the GP*	Provide a referral voucher signed by a doctor	AG, AI, AR, BE, BL, BS, FR, GE, GR, LU, NE, SG, SH, SO, SZ, TG, UR, VD, VS, ZG, ZH
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In the event of a health problem, you must first see your GP*.

The rules applicable to alternative models are specified in the special terms and conditions of insurance and provide for certain exceptions to the obligations of the insured person (emergency situations, etc.).

*GP = General Practitioner