



Standard model


Name of model	Type of model	Prior obligation in the event of a health problem	Procedure for seeing another healthcare provider than the one initially recommended	Availability
 Standard	Traditional Free choice of doctor	None	None	In all cantons

In the event of a health problem, you are free to choose the doctor you wish to see.


Alternative models

Name of model	Type of model	Prior obligation in the event of a health problem	Procedure for seeing another healthcare provider than the one initially recommended	Availability
 PrimaFlex	Flexible model Telemedicine or pharmacy partner GP* optional	Call the telemedicine partner OR go to the pharmacy OR see your GP*	None	In all cantons


In the event of a health problem, you are free to choose which partner you wish to contact.

 SanaTel	Telemedicine Medical call centre No need to choose a GP*	Contact the medical call center	None	In all cantons
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In the event of a health problem, you must first contact the medical call centre.

 PrimaCare	Family doctor Choose a GP*	See the GP*	Provide a referral voucher signed by a doctor	In all cantons
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In the event of a health problem, you must first see your GP*.

 OptiMed	Health network Choose a GP* in the list of the network (no lists for children)	See the GP*	Provide a referral voucher signed by a doctor	AG, AI, AR, BE, BL, BS, FR, GE, GR, LU, NE, SG, SH, SO, SZ, TG, UR, VD, VS, ZG, ZH
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In the event of a health problem, you must first see your GP*.

The rules applicable to alternative models are specified in the special terms and conditions of insurance and provide for certain exceptions to the obligations of the insured person (emergency situations, etc.).

*GP = General Practitioner