

Our advice

I am going to live abroad

When you leave Switzerland and relocate abroad, several criteria will be taken into account to decide whether you are able to remain insured in Switzerland or not.

General steps

Notifying your departure abroad must be done in writing and include:

- › the contact details of the person leaving Switzerland: first name, surname, client number or AVS/AHV number
- › a certificate from your place of residence in Switzerland confirming the date of departure and your new destination

Further information when departing to a country in the EU/EFTA

Under Swiss law, basic health insurance coverage is terminated in accordance with the date of departure abroad and according to the certificate of the residents' registration office, when departing to a country outside the EU/EFTA.

However, in the event of departure **to an EU/EFTA country**, information must be provided to determine whether your departure will result in the termination of the insurance obligation in Switzerland.

Please provide us with the information below using a form that we will make available to you, indicating the details of your family members (first name, surname, client number or AVS/AHV number):

- › if you are a cross-border worker,
- › if you receive Swiss unemployment benefits,
- › if you receive a Swiss pension or daily allowance benefits,
- › if you were posted abroad by an employer whose place of residence or headquarters are in Switzerland,
- › if you are the dependent family member of a person receiving an income in Switzerland,
- › if your income comes / will come from abroad,
- › if you are receiving any other income as an employee,
- › if you wish to maintain or terminate your contract and take out insurance in your new country of residence.

So that we may complete your file and to ensure that your data is recorded, please provide us with **your new contact details**: postal address, financial details, telephone number(s) and email address(es).

Please do not hesitate to contact us if you have any questions.
Best regards.

Groupe Mutuel

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GMnet and GMapp

No more paperwork!

Manage your contracts, modify your data and monitor your expenses from your computer or mobile phone. Our customer area is available as a GMnet web portal and a free GMapp mobile application.

Your health insurance within easy reach



Overview

You have an overview of the insurance account for all family members.



My requests

You are able to view all the requests you send through your profile.



Electronic transfer

You are able to transfer electronically documents such as invoices, referral vouchers or letters.



Account status

You may view your account status and manage your payment deadlines.



Learn more about GMnet and GMapp

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Groupe Mutuel

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